

**Program Number 31-182-1**  
**Technical Diploma • Two Terms**

## ABOUT THE PROGRAM

This technical diploma, Supply Chain Assistant, provides you with the basic skills needed to perform entry level work in supply chain management. This credential 'ladders' up the associate degree credential, Supply Chain Management. Words such as logistics, purchasing, or material management all encompass part of a supply chain. Supply chains are led and managed by people who enjoy working with others and analyzing data. Without supply chain management, you could not get the products or services you need every day. If you want to be a part of an ever-changing and growing field, supply chain management is for you, and this introductory credential, the Supply Chain Assistant Technical Diploma, can help get you started. This program is offered in a partial Competency-Based Education (CBE) format, which allows students to work at their own pace.

## PROGRAM OUTCOMES

- Implement Supply Management practices in a global environment.
- Demonstrate operations management techniques across product and service industries.
- Analyze logistic interfaces and activities in a supply chain.
- Evaluate demand management techniques and customer service policies.

## CAREER AND EDUCATION ADVANCEMENT OPPORTUNITIES

Lakeshore credits transfer to over 30 universities. For more information visit [lakeshore.edu/future-students/transfer](http://lakeshore.edu/future-students/transfer).

## ADMISSIONS AND FIRST SEMESTER ENROLLMENT STEPS

- Submit online application.
- Complete the online Student Success Questionnaire.
- Complete Get Started at Lakeshore appointment:
  - Application Check-in
  - College Orientation Overview
  - 1st Time Program Registration

*\*Submit high school transcripts, college transcripts, and test scores (optional, highly recommended). Official transcripts will be needed for transferring college credit(s) and for financial aid purposes.*

## ACADEMIC PREPAREDNESS/FUTURE SEMESTER ENROLLMENT STEPS

If applicable, complete program-specific academic preparedness requirements and enrollment steps prior to enrolling in occupational or core courses. Students will be notified if there is a program waitlist. View the college's program webpage for details: <https://lakeshore.edu/programs-and-courses/career-areas/transportation-distribution-logistics/supply-chain-assistant>.

## APPROXIMATE COSTS

\$152.85 per credit tuition (WI resident) plus \$9.17 per credit student activity fee. Material fee varies depending on course. Other fees vary by program. Visit [lakeshore.edu/Financial-Aid/tuition-and-fees](http://lakeshore.edu/Financial-Aid/tuition-and-fees) for details.

## FINANCIAL AID

This program is eligible for financial aid. Visit [lakeshore.edu/Financial-Aid](http://lakeshore.edu/Financial-Aid) for more information.

## SPECIAL NOTE

Learn when you want. Progress at your own pace. Receive personalized coaching and support. The full CBE definition may be found at [lakeshore.edu/cbe](http://lakeshore.edu/cbe).

## CONTACT

Lakeshore College Recruiter  
920.693.1366 • [Recruitment@lakeshore.edu](mailto:Recruitment@lakeshore.edu)

Catalog No.	Class Title	Credit(s)
<b>Term 1</b>		
10182131	Supply Chain Management*	3
10182108	Purchasing*	3
10623110	Lean Six Sigma - Measure and Analyze*	4
10623111	Lean Six Sigma - Improve & Control*	4
10182122	Logistics*	3
		<b>17</b>
<b>Term 2</b>		
10182114	Enterprise Resource Planning and Control*	3
10623118	Lean Manufacturing Overview*	3
10182102	Service Operations Management*	3
10801136	English Composition 1	3
		<b>12</b>

**TOTAL 29**

\*CBE delivery only

*Curriculum and program acceptance requirements are subject to change. Program start dates vary; check with your academic counselor for details. The tuition and fees are approximate based on 2025-2026 rates and are subject to change prior to the start of the academic year.*

**ENGLISH COMPOSITION 1**...is designed for learners to develop knowledge and skills in all aspects of the writing process. Planning, organizing, writing, editing and revising are applied through a variety of activities. Students will analyze audience and purpose, use elements of research, and format documents using standard guidelines. Individuals will develop critical reading skills through analysis of various written documents. Discuss reading and writing academic course support with your Counselor.

**ENTERPRISE RESOURCE PLANNING AND CONTROL**...prepares the participant to interpret material requirements planning reports, build a master production schedule, construct capacity plans, and understand sales and operations planning. The curriculum is developed from the American Production and Inventory Controls exam certification's domain of knowledge.

**LEAN MANUFACTURING OVERVIEW**...expands the learner's ability to develop skills to prioritize and sequence work, execute work plans, implement controls, and create and analyze performance evaluations. It allows the student to explore the execution of quality initiatives and continuous improvement plans in addition to the control and handling of inventories.

**LEAN SIX SIGMA - IMPROVE & CONTROL**...provides the student with the skills and tools to select and implement solutions to solve problems and improve processes. An emphasis is placed on the use of statistical techniques in solution selection including correlation, regression, and statistical process control. Lean manufacturing methods including SMED, POUS, cellular manufacturing, mistake proofing, TPM, 5S and visual management are practiced. Students learn how to create a control plan. **COREQUISITE:** 10623110 Lean Six Sigma -Measure & Analyze

**LEAN SIX SIGMA - MEASURE AND ANALYZE**...provides the student with skills and tools to collect and analyze data to solve problems and improve processes within an organization. Various techniques for process mapping are explored including SIPOC, FMEA, VSM, standard work sheets, and spaghetti diagrams. Statistical tools are explored including probability, confidence intervals, measurement systems analysis, hypothesis testing, and TAKT time analysis to create and implement a data collection plan.

**LOGISTICS**...introduces the student to business logistics, including the efficient and effective flow of goods, services, and related information from the point of origin to the point of consumption and provides a summary of the role and importance of transportation and an overview of carriers, carrier management, and technology and strategies in logistics.

**PURCHASING**...introduces the participant to basic purchasing, quality specifications, inventory control, supplier selection, price aspects, research and measurement, negotiation, and global purchasing. This course is exciting for anyone interested in working in a challenging and rewarding purchasing and supply chain management career.

**SERVICE OPERATIONS MANAGEMENT**...introduces the student to the basic coverage of the concepts and current issues in service operation management. Topics include the value equation in operations management; understanding services; building the service system; operating the service system; enterprise resource management (ERP) and supply chain management concepts in the service sector.

**SUPPLY CHAIN MANAGEMENT**...has been developed to provide a basic understanding of the planning and control of materials into, through, and out of organizations. In addition, those who want to become certified by APICS need a fundamentals course to learn about the material planning and control system. This course will provide a basis for further study leading to certification.